

## About Us

The Community Access to Rides (CAR) Program provides free, on-demand transportation through Uber to meet short-term or limited duration access to critical services for poor, low-income and vulnerable populations served by the Society of St. Vincent de Paul (SVdP) District Council of Attleboro and other participating community service organizations. Thanks to the generosity of many donors and the collaboration of service providers, CAR effectively fills gaps in the area transportation system and eliminates access barriers for under-resourced families and individuals. Personal isolation is reduced, and those struggling to make ends meet are better able to reach their fullest potential and achieve sustainability.

Participating agencies include:

- Arc of Bristol County
- Attleboro Area Interfaith Collaborative
- Attleboro High School
- Attleboro YMCA
- Norton Human and Veterans' Services
- Society of St. Vincent de Paul District Council of Attleboro
- The Literacy Center (Attleboro)
- Sturdy Memorial Hospital

## More Information

### Society of St. Vincent de Paul District Council of Attleboro



#### For Vincentian volunteers:

Email [CAR@SVDPAttleboro.org](mailto:CAR@SVDPAttleboro.org) to request rides for those you serve. Include in each email:

- Requesting Conference's name
- Requesting Vincentian's name
- Requesting Vincentian's phone number
- Purpose for ride
- Rider's name
- Rider's mobile phone number
- Pickup date and time
- Pickup street address, town
- Destination name, full address
- Rider age group(s): under 18; 18 to 60; older than 60
- Rider primary service group:  
Ex-offender, Homeless, Immigrant,  
Physically disabled, Mentally disabled,  
Student, Veteran, Other

***An email reply will confirm the rider's reservation.***

**CAR**  
Community Access to Rides



## The CAR Approach

Recognizing the wide variety of transportation gaps to be filled and cognizant of the “wheel” that has already been re-invented in the new “gig” economy, **CAR** utilizes Uber™ and its app-based ride-hailing service to achieve maximum flexibility and ease of use for persons in need. Without transportation at critical times, individuals and families in need inevitably fall back and suffer even worse consequences in their struggle to survive and move forward.



## Filling the Gap

CAR provides users of the services of participating agencies with rides from Uber™. After vetting the request, the agency then provides the user with mobile phone access links to hail Uber/CAR rides for the needed transportation, both pick-up and return trips. CAR is used when other transportation is not available.

## How It Works

Participating community service provider agencies are provided with a unique Uber™ username and password to summon rides for their own users in “real time.” Payment for the ride to Uber is handled behind-the-scenes by the CAR Collaborative. **The rider is not responsible for the cost.**

Each agency sets its own guidelines and establishes its own processes for authorizing rides for those in need, subject to only minimal CAR Collaborative program requirements.

Through CAR’s Uber reporting system, participating agencies are provided with timely information about usage and costs. Costs are shared among the participating agencies. Funding comes primarily from donations and grants.



*“She was also able to take an Uber to Kingston Mass to go to the housing meeting. If she didn’t go, she would still be living with her ex in a hostile environment for her and her children. Being able to get that appointment absolutely changed her life. She cried when she got into that new apartment from pure happiness and relief.”*

*—A Vincentian describing the experience of a woman who used the CAR Program under SVdP auspices*

## SVdP & CAR

All conferences within the Society of St. Vincent de Paul District Council of Attleboro may access CAR to provide transportation for personal or family necessities for neighbors-in-need. Traditional SVdP criteria for determining need for aid are used in vetting requests for CAR services. Individual conferences are not charged for CAR rides.